



Livingston County 911 Central Dispatch



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National Public Safety Telecommunicators Week Recognizes Michigan's Emergency Telecommunicators

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LIVINGSTON COUNTY, MICH. Livingston County 911 Central Dispatch gives tribute to 911 Emergency Telecommunicators and their vital contributions to public safety. In 1991, the United States Congress designated the second week in April, this year April 8-14, 2018, as National Public Safety Telecommunicators Week.

“We recognize and celebrate 911 Emergency Telecommunicators this week in great appreciation of the excellent services they provide to citizens and responders. Our Dispatchers work very hard, and go above and beyond every day. They love what they do.” said Chad Chewning, Livingston County 911 Director. “It is an honor to work beside the very talented and dedicated professionals who work to keep the citizens and responders of Livingston County safe. They are an amazing group of individuals with a true passion for helping others.” added Joni Harvey, Livingston County 911 Deputy Director.

In Michigan, 911 centers serve as the primary point for dispatching police, fire, and EMS services. In Livingston County, in addition to answering and dispatching emergency calls, 911 Emergency Telecommunicators also provide police, fire, and medical pre-arrival instructions, activate weather alerts, contact additional incident scene responders such as Emergency Management, Child Protective Service, DART, Red Cross, hospitals, road commission, utility, and public works department notifications; as well as handle the call-outs for specialized response teams such as search and rescue, activating medical examiners, and hazmat response teams. Livingston County receives calls through many different 911 dialing systems including wireless, land-lines, Voice Over the Internet Protocol (VoIP), and text messages.

Livingston County 911 Central Dispatch handled over 178,000 calls for service in 2017. Of the 144 Public Safety Answering Points (PSAP’s) in the State of Michigan, 911 professionals collectively answer more than six million calls for service each year.

“Building Excellence through Emergency Communications”